

We Fit Where You Need Us

Whether you need to integrate with your existing systems or you're making the move from on-prem to the cloud, we can help.

Every organization has its own unique needs and we will work closely with you at every step.

We don't own or control your data and everything is hosted in the cloud: your system remains the source of truth. We simply tap into it to make sure appointments and schedules are accurate and available in real time.

“The Coconut Software team makes communications and project management simple and efficient. When we have a question or request, we have a single point of contact who's fast to respond and really pleasant to work with. It helps that their team is agile, ready and equipped to respond to all of our changes”.

 **TELUS**



“Coconut is helping us run our branches more effectively, staffing based on appointment and busy times. We had no idea how great the timing ended up being for this partnership.”



WE OFFER

FINANCIAL INSTITUTION INTEGRATIONS

Tailored specifically for financial organizations, we know our way around complex integrations. From workforce management systems and phone & video conferencing, to data analysis and IdM, our experts can tailor solutions for full and seamless integration between our system and yours.

PUBLISHED APIS

Looking to customize further? With Coconut, you have the power to create your own one-of-a-kind experience with your own language and branding throughout.

SEAMLESS UPDATES

With built-in two-way sync for Google, G Suite, Outlook.com, MS Exchange (Active Directory launched August 2020), and Office 365, there's no need to shift staff over to a new calendar app for their scheduling needs. We don't go near emails: we just access calendar data to ensure your staff and customers have a flawless scheduling experience.

SALESFORCE SYNC

Our flexible integration enables appointment data to flow into leads, contacts, activities and campaigns, with full support for mapping to custom fields in Salesforce. We use and love Salesforce ourselves and understand the importance of accurate data integration.



INTEGRATIONS & APIS FEATURES

- ✓ Single Sign On (SSO)
- ✓ Data Imports: Staff, Location, & Services
- ✓ Self-Serve System Administration
- ✓ Dev/API Library

WE INTEGRATE WITH...

- ✓ Proprietary Solutions
- ✓ Salesforce
- ✓ Eloqua
- ✓ Hubspot
- ✓ Pardot
- ✓ Marketo
- ✓ Twillio
- ✓ Postmark
- ✓ MS Exchange/Outlook.com/Office 365/Google Calendar



Get up and running in as little as two weeks.

[COCONUTSOFTWARE.COM](https://coconutsoftware.com)

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About Coconut Software

Our cloud-based, enterprise level appointment scheduling and visitor management platform combines your on-location and digital channels, providing self-service booking and curbside pickup, online and physical queuing, wait time tracking, callback requests and virtual meeting support as well as contact center integration.